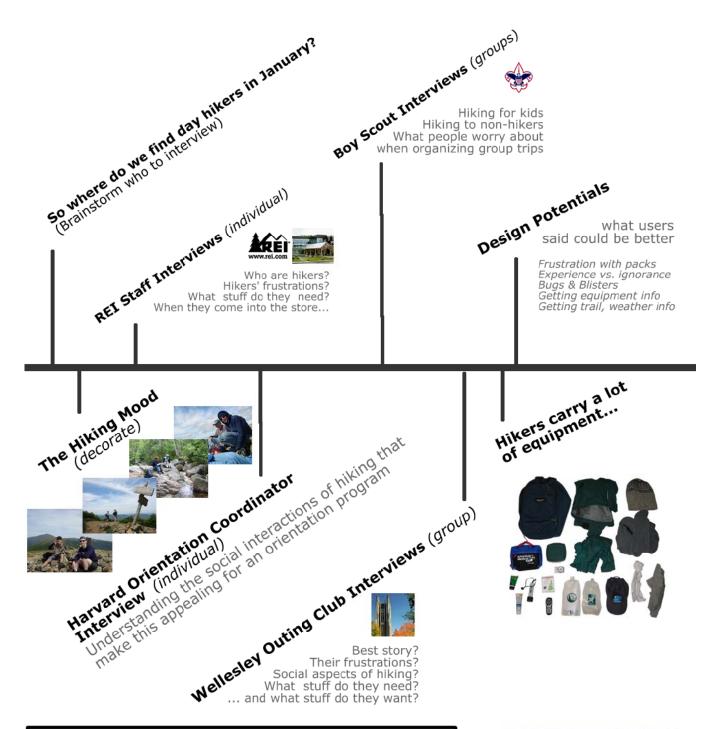
Inquire



- **Challenges** What's the best way to balance bringing our hiking experiences into an interview with keeping the inquiry pure / unbiased from those experiences?
- Where are hikers most "in their environment" during a New England winter?

Interview Thoughts

Group interviews where the people knew each other and had shared experiences were the most helpful for learning about hikers. In these cases, the group usually became enthusiastic and just talked -- we didn't have to ask many questions; they just lead us to what they thought was important. Individual interviews were more helpful when we had very specific questions, later in the process, but even then our

best codesign experience was with a group of park rangers.

